



**Prisma Health Children's Hospital  
Surgery Center**

7 Richland Medical Park Dr.  
Columbia, SC 29203

General information: 803-296-KIDS (5437)  
Patient information: 803-434-6111  
Administration: 803-434-7672  
Patient transfer/referral: 803-434-7222

# Welcome to Prisma Health Children's Hospital Surgery Center



PrismaHealth.org



## Welcome to Prisma Health Children's Hospital Surgery Center

Each year, Prisma Health Children's Hospital surgeons perform more than 5,000 surgeries for pediatric patients including minimally invasive robotic surgery. As a parent or a patient, you are important to us. Because we want your child's stay at Prisma Health Children's Hospital to reflect our commitment to maintaining your comfort and dignity, we produced this booklet to answer your questions and explain our pledge to provide you and your family with the best possible treatment. Inside for your review is information regarding the surgery process. Also included is a copy of the pre-operative orders form and a short-stay record for the doctor to complete. Please bring all of this information to the hospital if you have an appointment, or on the day of surgery, whichever comes first.

If you have any questions this booklet does not answer, please call the Prisma Health Children's Hospital Surgery Center at 803-434-3399, Monday through Friday, between 6 a.m. and 4:30 p.m.

### Discrimination is against the law

Prisma Health does not discriminate on the basis of race; color; national origin; religion; age; sex; physical, mental or other disability; medical condition; sexual orientation; gender identity; gender expression; pregnancy; ancestry; marital status; citizenship; or veteran status.

Prisma Health provides appropriate aids and services, including qualified interpreters and written information in various formats, for people with disabilities. It provides language assistance services, including translated documents and oral interpretation, to people whose primary language is not English. All services are timely and offered for free. Those needing these services in the Upstate should call 864-455-7000.

Prisma Health has designated its Diversity Director to ensure compliance with these services. Any person who believes someone has been discriminated against may submit to the Diversity Director, within 60 days of becoming aware of the alleged discrimination, a written complaint with the name and address of the person filing the grievance, as well as the problem or action alleged to be discriminatory.

Complaints may be filed at [Diversity@PrismaHealth.org](mailto:Diversity@PrismaHealth.org) or 701 Grove Road, Greenville, SC 29605, attn. Diversity Director. Individuals may file a complaint in court or with the U.S. Department of Health and Human Services, Office of Civil Rights, by mail at 200 Independence Ave. SW, Room 509F, HHH Building, Washington, DC 20201, by phone at 1-800-368-1019 or online at <https://ocrportal.hhs.gov/ocr/office/file/index.html>.

### Language assistance information

Si usted habla español, tenemos a su disposición servicios gratuitos de asistencia lingüística. Llame al 864-455-7000. (Spanish)

如果您说中文，傳譯服務可免費提供服務。您可以撥打。864-455-7000 (Chinese)

Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 864-455-7000. (Vietnamese)

한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 864-455-7000 번으로 전화해 주십시오. (Korean)

Si vous ne maîtrisez pas bien la langue anglaise, des services gratuits d'assistance linguistique sont disponibles au numéro suivant 864-455-7000. (French)

Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 864-455-7000. (Tagalog)

Если Вы говорите на русском языке, то Вам доступны бесплатные услуги переводчика. Звоните 864-455-7000. (Russian)

Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 864-455-7000. (German)

જો તમે ગુજરાતી જાણતા હોય તો, ભાષા સહાયક સેવાઓ, વિના મુદ્દે, તમારા માટે ઉપલબ્ધ છે. ફોન કરો (૮૬૪) ૪૫૫-૭૦૦૦. (Gujarati)

إذا كنت من الناطقين باللغة العربية، تتاح خدمات المساعدة اللغوية لك. اتصل على الرقم 864-455-7000. (Arabic)

Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 864-455-7000. (Portuguese)

注意事項：日本語を話す場合、言語支援サービスは無料でご利用できます。864-455-7000 までお電話ください。 (Japanese)

Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 864-455-7000. (Ukrainian)

अगर आप हिंदी बोलते हैं, तो आप के लिए निः शुल्क भाषा सहायता सेवाएँ उपलब्ध हैं। 864-455-7000 पर कॉल करें। (Hindi)

បើលោកអ្នកនិយាយភាសាខ្មែរ លោកអ្នកអាចប្រើប្រាស់សេវាជំនួយភាសាបានដោយឥតគិតថ្លៃ។ ហៅទូរសព្ទទៅលេខ 864-455-7000។ (Cambodian)

## Preparing Your Child for Surgery

### Children's Hospital Admission Tours (CHAT)

Children's Hospital Admission Tours (CHAT) are provided prior to the day of surgery for those children and their families who will be having a procedure performed at Children's Hospital. Touring the hospital before surgery can help your child see the sights, sounds, and events he/she may experience the day of surgery and see a typical hospital room within Children's Hospital, should the child be admitted.

For children scheduled for inpatient and outpatient surgery, a pre-admission tour of the hospital is offered by Child Life. A Certified Child Life Specialist provides a medical play session and tour for the family. The medical play session helps to alleviate fears about the anesthesia/surgery process. It is a non-threatening, often reassuring, way to learn about the hospital. (Tours are provided by appointment only.) For more information or to schedule a tour, please contact our Child Life department at 803-434-2151.

### Preparing your child

We recommend that all children be prepared for a trip to the hospital. How and when you prepare your child for an operation depends on his or her age and level of understanding. As a parent, you know best how much information your child needs and can handle. Generally, every child older than infancy needs to be told:

- That he or she is going to the hospital,
- That he or she will be having an operation, and
- Basic information about what will happen during his or her hospital visit.

### Here are some helpful Dos and Don'ts to consider when preparing your child for his or her operation:

#### The Dos

- Give simple explanations using words and concepts your child understands.
- Answer your child's questions honestly to help correct any incorrect notions he or she may have.
- Explain the time-frame of the operation. Tell him or her when the operation is, how long the hospital visit will be and how much time you will be able to spend with him or her.
- Encourage your child to talk about the hospital visit and to ask questions. There are many books on the subject written at your child's level of comprehension.
- Explain that your child will not feel, hear or see anything during the operation because of a special sleep medicine that wears off after the operation.
- Explain that the medical problem your child faces is not as punishment for something he or she did or an embarrassment. Let him or her know that many children have the same problem and must get it fixed at the hospital.
- Schedule a pre-operation tour.

#### The Don'ts

- Do not try to answer questions you don't know the answers to. Tell him or her that you don't know but will find out. Your child's nurses or doctor should be able to answer any questions for you.
- Do not promise your child that he or she will have no pain. Children respond to varying levels of pain in different ways and may have some discomfort after the operation. The hospital staff is trained to help your child be as comfortable as possible.
- Do not promise there will be no needles or make any other promises that you may not be able to keep.

**Your child is scheduled for surgery on:**

Date: \_\_\_\_\_

Arrive at: \_\_\_\_\_

Time: \_\_\_\_\_

In order to make your experience with us an extraordinary one, we request that you complete the following steps before the day of surgery:

- Call 803-434-4992 or toll-free 800-503-9510 to speak with a nurse and provide your child's health history. If you reach voicemail, please leave your name, the day of your child's surgery and all phone numbers, including a cell phone number, so a nurse can return your call.
- Call 803-434-2006 or toll-free 800-848-9696 for hospital pre-registration to provide your insurance/ personal information to a representative. You may provide this information online at PalmettoHealth.org.
- Plan to pay a deposit, including co-insurance and deductibles, prior to your child's procedure(s). It is the practice of Prisma Health to collect deposits at the point of service. Payment typically will be discussed during registration. We accept cash, checks, and most major credit cards (MasterCard, Visa, Discover, and American Express).

**Day of surgery**

- Park in the designated parking area behind Children's Hospital at 7 Richland Medical Park Drive beside the Emergency department.
- Arrive at the second floor of Children's Hospital in the Registration Area at the time specified by the surgeon's office (as above). Please allow 20 minutes prior to this time to locate parking and walk into the building. It is important to be on time to avoid delays.
- Any patient under 18 years of age must be accompanied by a parent or legal guardian during his or her entire stay.
- Bring all medications your child currently is taking, in their original containers.

- Arrange to have a responsible adult with your child for the first 24 hours after discharge.
- Bring the booklet and any paperwork given by the doctor/surgeon.
- Be prepared to remove contact lenses, piercings and/or hair pieces.
- Leave all valuables at home.
- Bring an ID card, insurance card and method of payment.
- If applicable, bring formula/diapers for after the procedure.

**We strive to focus on the patient and provide the best care possible. To help us accomplish this, please remember the following:**

- **No solid food after midnight.** Clear liquids can be had up to two hours prior to procedure; infants less than 1 year may have breast milk up to four hours prior to procedure, unless instructed by your surgeon.
- **Take only the medications you were instructed to take** with a sip of water before you leave home.

**Do not**

- Do not bring additional children.
- Do not apply perfumes or scented products.
- Do not wear nail polish or make-up.
- Do not bring excess luggage.
- Do not wear jewelry or piercings.
- Do not chew gum or eat candy.

**Prisma Health  
Consent for Operation, Diagnostic, and/or Treatment Procedures**

Patient ID

Patient Name: \_\_\_\_\_ hereby consent to and authorize Prisma Health and the designated physician, Dr. \_\_\_\_\_ and/or such assistants as may be selected by the physician to perform or have performed the following procedure(s) on me. I understand that my Physician may be part of a medical team to include: \_\_\_\_\_

List Procedure(s): \_\_\_\_\_

The Physician has explained the following:

- |   |  |
|---|--|
| 1. My condition   | 5. The potential problems related to recovery. |
| 2. The nature and purpose of each operation(s) and /or procedures | 6. The likelihood of success.                  |
| 3. The risks and complications involved.                          | 7. The possible results of non-treatment.      |
| 4. The potential benefits and drawbacks.                          | 8. Any reasonable options or alternatives.     |

**I have had a chance to ask questions about the planned operation(s) and/or procedure(s) and all my questions have been answered to my satisfaction. I have received no promises from anyone about the results that may be obtained from the operation and /or procedure. All operations and procedures involve risks. Routine risks include, but are not limited to, perforation and/or injury to nearby blood vessels, nerves and/or organs, infection, blood clots. Other risks may include paralysis and/or death. Additional information:** \_\_\_\_\_

I understand that the information I received about risks may not be fully complete and there may be other less common risks. I understand that all surgery involves general risks such as severe loss of blood, infection and severe life threatening situations. No guarantees have been made to me that this operation will improve my condition. The Physician has explained to me that sometimes during surgery it is determined that additional surgery is needed immediately. If I need such additional surgery during my operation, I permit the Physician to proceed.

**Informed Consent for Disposal of Tissues and/or Blood:** I consent to the disposal by hospital authorities of any tissues, blood, body parts/limbs, prostheses, or foreign objects that may be removed during the course of the procedure.

**Informed Consent for Retention and Use of Tissues, Implants and/or Blood:** I consent to hospital authorities, at their discretion, saving for research or for educational purposes the tissues, implants or blood normally discarded.

**Informed Consent for Observation:** I consent to allowing medical personnel, students and trainees to observe my operation or procedure for the purposes of advancing medical education, subject to the consent and approval of my Physician and only under such conditions and at such times as may be approved by my Physician.

**Informed Consent for Presence of Vendors:** I consent to allowing technical representatives and/or vendors requested by my physician to be present during my procedure to provide support services including those involving their product. These technical representatives and vendors are necessary for their knowledge of medical products and/or equipment.

**Informed Consent for Photography:** I consent to allowing personnel approved by Prisma Health and/or my physician to photograph, video, record and/or produce an image of some or all of my procedure (hereinafter referred to collectively as "photographs"). I understand the photographs may be used for my treatment and may become part of my medical record. I further understand such photographs may be used for educational purposes.

**If you do not give permission for any of the above, strike through the sentence(s) and initial to the left of the paragraph.** If there is no significant change in the patient's medical condition this consent remains valid for 30 days.

Patient's Signature or Legally Qualified Representative _____	Patient / Guardian Print Name _____	Time _____	Date _____
Relation to Patient (If Applicable) _____			

Witness Signature _____	Witness Print Name _____	Time _____	Date _____
I have explained, to the best of my knowledge and ability the information set forth herein concerning the operation(s) or procedure(s)			

Physician Signature _____	Physician Signature Print Name _____	Time _____	Date _____
Although I was not the Physician to provide information and obtain the original informed consent I did meet with the patient prior to the procedures I will perform.			

Physician Signature _____	Physician Signature Print Name _____	Time _____	Date _____
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65005S10mr  
10/05 r4/05 r5/06 r10/06 r2/11 r5/11 r7/14  
r4/17 r9/17 r10/17 r10/19





## Once you and your child are at the hospital

After you and your child have completed information verification with the Registration department on the second floor of Children's Hospital (7 Richland Medical Park Dr.), you will be escorted to the third floor by elevator. Only two people may accompany the child to the third floor. If you have more than two people, they will remain on the second floor.

After checking in at the Pediatric Surgery Reception Desk, you and your child will be taken to a private Pediatric Surgery room where your child will be prepared for surgery and meet the Child Life Specialist. Preparation may include recording vital signs (temperature, blood pressure, pulse and respirations), changing into appropriate attire for surgery and administering any necessary medication ordered by the surgeon or anesthesiologist.

Once your child is prepared for surgery, you will meet the anesthesiologist and operating room staff responsible for your child's care during surgery. They will make your child as comfortable as possible. Please do not hesitate to ask our staff for assistance if you have questions or concerns.

Once your child goes to the operating room, you will be asked to wait in the Children's Hospital Surgery Family Waiting Area. When the surgery is complete, the surgeon will come to speak to you there, and your child will be taken to the Pediatric Recovery Room.

### Anesthesia care

An anesthesiologist is a doctor who has completed medical school and additional years of training in anesthesiology. The specialty involves the care of patients having operations or other painful procedures. The anesthesiologist will review your child's medical history, the type of operation she or he is having, and talk with you about what kind of anesthetic might be best.

The anesthesiologists at Prisma Health Children's Hospital work with certified registered nurse anesthetists (CRNAs) and student nurse anesthetists (registered nurses working toward becoming CRNAs) to provide the best anesthetic care possible. Throughout your procedure and during the initial recovery, the care of your child will be under the medical direction of an anesthesiologist.

### Pediatric anesthesia

Most children will require a general anesthetic, although some adolescents may be comfortable with a regional technique (spinal, epidural, or nerve block). The child will walk or be carried by the anesthesia team to the operating room and gently anesthetized by breathing a mix of oxygen and anesthetic gases. Once the child is asleep, an IV will be placed. In older children, the IV may be placed while the child is in the Pediatric Surgery area.

In some major operations and for some children, a nerve block may be placed after general anesthesia is begun to give better pain relief after surgery. This usually is considered when the operation is long or will be especially painful afterwards. The anesthesiologist will address this with you before surgery if it is indicated.

Once the surgery is complete, the surgeon will talk with you while the anesthesia team begins to allow the child to emerge from anesthesia. Pain medicine will be given before this so the child will be comfortable, but many children wake up unhappy because they don't recognize anyone in the recovery room. One parent or caregiver will be taken to be with the child as soon as possible.

### Child Life Team helps reduce anxiety

Prisma Health Children's Hospital provides Child Life Specialists who work with children and families to help reduce the stress and anxiety that can be associated with coming to the hospital. Our Child Life program is designed to create a friendly atmosphere by providing activities for children of all ages. Child Life Specialists provide medical preparation, education, distractions and play for your child when your child comes for surgery and on the inpatient floors of Children's Hospital should your child need to be admitted. To make your child's stay more comfortable, you are encouraged to bring a few personal items from home. These may include a favorite toy or game, a blanket or pacifier, school books or other reading material, or even a favorite stuffed animal from home.

## Your child's recovery care

After surgery, your child will be taken to a specialized pediatric unit for recovery. The area is close to the operating rooms and is staffed by specially trained registered nurses who will care for your child while he/she wakes up from the anesthesia. These nurses are qualified to care for pediatric patients.

### Short-stay record

(48 hours or fewer)

Patient I.D. label

\*Patient's name \_\_\_\_\_ DOB \_\_\_\_\_

\*Parent or guardian's name \_\_\_\_\_

\*Chief complaint \_\_\_\_\_ Height \_\_\_\_\_

\*Present history \_\_\_\_\_ Weight \_\_\_\_\_

\*Past history \_\_\_\_\_

\*Allergies \_\_\_\_\_

\*Medications \_\_\_\_\_

\*Review of systems \_\_\_\_\_

Family history/smoking \_\_\_\_\_

PE: \*Vitals BP \_\_\_\_\_ T \_\_\_\_\_ P \_\_\_\_\_ RR \_\_\_\_\_

HEENT \_\_\_\_\_

\*Heart \_\_\_\_\_

\*Lungs \_\_\_\_\_

Abdomen \_\_\_\_\_

Pelvic/rectal \_\_\_\_\_

Extremities \_\_\_\_\_

\*Neuro/mental status \_\_\_\_\_

\*Other pertinent findings \_\_\_\_\_

\*Assessment \_\_\_\_\_

\*Plan of treatment \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**If invasive procedure is planned, document risks, benefits and potential complications.**

\*Resident signature \_\_\_\_\_ Date \_\_\_\_\_ Time \_\_\_\_\_

\*Attending signature \_\_\_\_\_ Date \_\_\_\_\_ Time \_\_\_\_\_

**\*Denotes required information (Required elements included in this form should be included in the dictated H&P).**





**Face, legs, activity, cry, consolability (FLACC) scale**

	0	1	2
<b>Face</b>	No particular expression or smile	Occasional grimace or frown, withdrawn, disinterested	Frequent to constant frown, clenched jaw, quivering chin
<b>Legs</b>	Normal position or relaxed	Uneasy, restless, tense	Kicking or legs drawn up
<b>Activity</b>	Lying quietly, normal position, moves easily	Squirming, shifting back and forth, tense	Ached, rigid or jerking
<b>Cry</b>	No cry (awake or asleep)	Moans or whimpers, occasional complaints	Crying steadily, screams or sobs, frequent complaints
<b>Consolability</b>	Content, relaxed	Reassured by occasional touching, hugging or "talking to." Distractable	Difficult to console or comfort

The FLACC scale is a measurement used to assess pain for children between the ages of 2 months and 7 years or individuals that are unable to communicate their pain. Each of the five categories is scored from 0-2, which results in a total score between 0 and 10.

**Surgical site infections**

**What is a surgical site infection (SSI)?**

A surgical site infection (SSI) is an infection that occurs after surgery in the part of the body where the surgery took place. Most patients who have surgery do not develop an infection. Between one and three out of every 100 patients who have surgery develop an SSI. Some of the common symptoms of a surgical site infection are:

- Redness and pain around the area where your child had surgery
- Drainage of cloudy fluid or pus from your child's surgical wound
- Fever

**What can I do to help prevent SSIs?**

**At the time of your surgery:**

- Speak up if someone tries to shave your child with a razor before surgery. Hair that needs to be removed should be removed with clippers.
- Ask if you will get antibiotics before surgery.

**After your surgery:**

- Make sure your health care providers clean their hands before examining your child, either with soap and water or an alcohol-based hand sanitizer.
- Family and friends who visit should not touch the surgical wound or dressings.
- Family and friends should clean their hands with soap and water or an alcohol-based hand sanitizer before and after visiting your child. If you do not see them clean their hands, ask them to clean their hands.

**You and your child return home**

You and your child will receive information and prescriptions, follow-up appointment information, emergency telephone numbers and the surgeon's office number before leaving. All post-operative instructions given before discharge must be followed closely. We will call you at home to check on your child's progress 24 to 48 hours after surgery.

It is customary for consultants besides the surgeon to send a separate bill for their services. These services could include anesthesiology, radiology, and/or pathology. If you have any questions about these bills, the Patient Accounts department at 803-296-5098 will be glad to assist you.

At Prisma Health Children's Hospital, our staff will work with you and your child in any possible way to provide "very good" care, and to ensure that every effort is made to make your child's surgery as comfortable as possible. Your questions are welcome.

**Pediatric Surgery Nurses Station**

803-434-3399  
Monday through Friday, 6 a.m. to 4:30 p.m.

**Pre-operative orders**

Patient I.D. label

Patient's name \_\_\_\_\_ DOB \_\_\_\_\_

Parent or guardian's name \_\_\_\_\_

Allergies \_\_\_\_\_

Physician's name \_\_\_\_\_

Operative consent to read \_\_\_\_\_

Surgery date \_\_\_\_\_ Arrival time \_\_\_\_\_

Type of admission  Outpatient  A.M. admission X-Ray and EKG  Chest AP/Lateral  EKG  Other: \_\_\_\_\_

Labs \_\_\_\_\_

Labs per anesthesia

CBC with differential

CBC

Basic metabolic profile

Comprehensive metabolic profile

Fasting blood sugar

PT

PTT

MRSA swab

Blood type and screen

Blood type and crossmatch \_\_\_\_\_ units

Urine pregnancy test

Urinalysis

Other: \_\_\_\_\_

Special instructions  SCD Sleeves  Other: \_\_\_\_\_

Pre-op medications: \_\_\_\_\_

Prophylactic antibiotic: \_\_\_\_\_

To be given within one hour prior to incision.

If Vancomycin is ordered, begin infusion two hours prior to incision time.

If SCIP appropriate antibiotic is not ordered, document reason: \_\_\_\_\_

H&P dictated:  Yes  No Job # \_\_\_\_\_

VORB Physician name/to whom order dictated \_\_\_\_\_

Physician Signature \_\_\_\_\_ Date \_\_\_\_\_

TORB Date \_\_\_\_\_ Time \_\_\_\_\_ a.m./p.m.

Faxed by \_\_\_\_\_ Date \_\_\_\_\_ Time \_\_\_\_\_ a.m./p.m.

Verified by \_\_\_\_\_ Date \_\_\_\_\_ Time \_\_\_\_\_ a.m./p.m.

\* FACES Scale from Hockenberry MJ, Wilson D: Wong's Essentials of Pediatric Nursing, ed. 8, St. Louis, 2009, Mosby. Copyright Mosby.

