



## ED Patient Experience Team Minutes

**Date: March 15, 2017**

**Time: 1:00pm**

**Location: ED Break room**

P=Present, A=Absent, E=Excused

ATTENDANCE							
P	Erika Setzer, BSN, RN, ED Manager	P	Debi D'Alba, Director Patient Experience				
P	Chris Davison, MD, ED Director	P	Stacey Green, Director Volunteers				
P	Carly Giacomo, BSN, RN, ED Clinical Nurse	P	Gerry Laureano, Transport Coordinator				
P	Edwin Medina, ED Tech	P	Rob Fatovic, Director				
P	Teresa Delpeschio, ED Secretary						
P	Marie Dalton, MSN, RN, ED Call Back Nurse						
P	Kim Van Camp, RT, Director Radiology						

Agenda Item	Presenter	Discussion	Outcome/Follow-Up	Responsible Person
Time Welcome & Approval of Minutes	1:00pm	Welcome everyone. Approval of February meeting minutes	Approved	All
Time Magnet News	1:10pm	Join Magnet Professional Governance councils. Certification Day for Nurses in March. Thank a certified nurse!		
Time Old Business	1:25pm	Important to attend meetings or send representative from your department.		
Time New Business	1:40pm	Direct bedding is working positively. Patients are satisfied to not have to wait in ED waiting area.  To review Transport hours. Strategies to improve patient throughput.	Patients saw physician more quickly when direct bedding used, usually within 30 minutes.	Erica Setzer, Debi D'Alba  Gerry Laureano, Kim Van Camp, Edwin Medina
Time Recap	2:00pm	All reviewed.		

Next meeting will be held: Date: Wednesday, April, 19, 2017 Time: 1:00pm Location: ED Break room \_\_\_\_\_

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**Respectfully submitted,  
Teresa Delpeschio, secretary**

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