

## BCC CHEMO INFUSION WORKFLOW STUDY

October 2, 2017 through October 13, 2017

\*Time spent on phone from front desk to back treatment area checking patients in was approx. 65.3 minutes over a two-week period.

Seconds	10 sec	20 sec	24 sec	25 sec	35 sec	37 sec	40 sec	45 sec	60 sec	Total
Bi-weekly number of calls	8	14	45	7	8	41	1	7	3	134 calls
Total	80 sec	280 sec	1080 sec	175 sec	280 sec	1517 sec	40 sec	315 sec	180 sec	3947 sec (or 65.3 min)