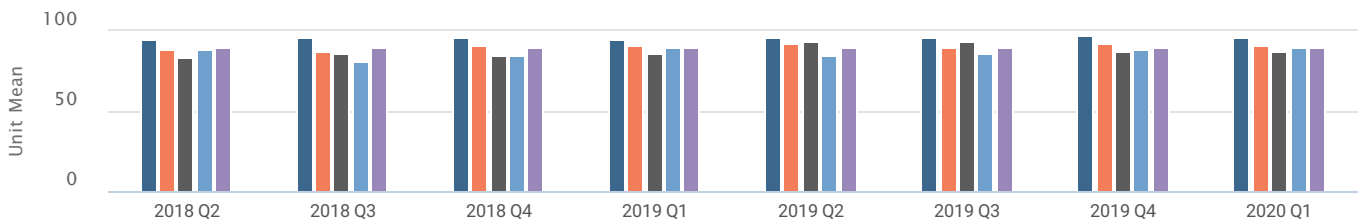




Patient Satisfaction Report

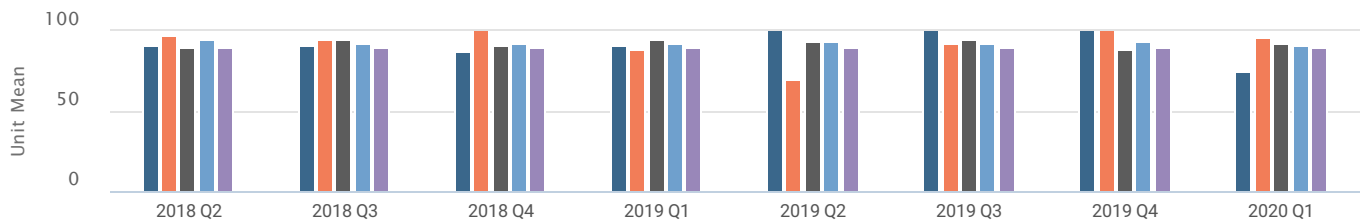
Greenwich Hospital

Patient Satisfaction with Nursing
 Courtesy and respect
 Staff concern for your privacy
 Inpatient: MATA, MEDA, MEDB, MEDONC



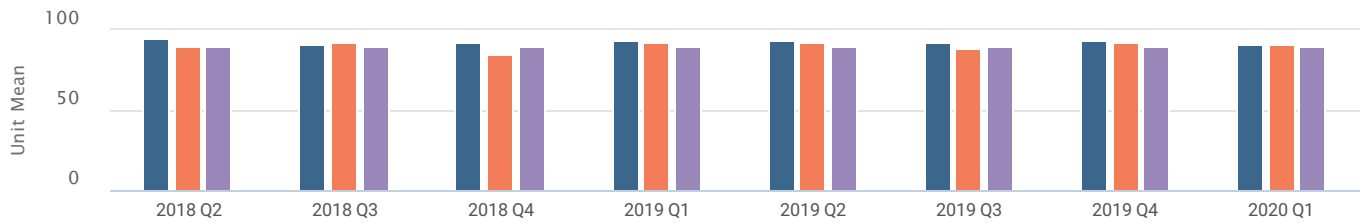
MATA	95.12	96.35	95.94	94.77	96.53	96.20	97.20	96.14
MEDA	88.39	88.02	91.28	91.11	92.05	89.71	92.00	91.03
MEDB	83.55	86.67	84.38	86.00	93.18	94.32	86.90	87.90
MEDONC	89.29	81.25	85.00	90.00	85.23	86.67	89.06	90.38
Press Ganey PX All Hospital DB Mean	89.73	89.84	89.86	89.81	89.85	90.00	89.85	89.58

Patient Satisfaction with Nursing
 Courtesy and respect
 Staff concern for your privacy
 Inpatient: MSIC, PEDS, SRGA, SRGB



■ MSIC	91.67	91.67	87.50	91.67	100.00	100.00	100.00	75.00
■ PEDS	97.22	95.00	100.00	89.29	70.00	92.50	100.00	95.83
■ SRGA	90.12	95.19	91.52	95.16	94.32	94.59	88.19	91.91
■ SRGB	94.95	92.70	92.21	92.38	93.98	92.99	93.13	91.58
■ Press Ganey PX All Hospital DB Mean	89.73	89.84	89.86	89.81	89.85	90.00	89.85	89.58

Patient Satisfaction with Nursing
 Courtesy and respect
 Staff concern for your privacy
 Inpatient: SRGC, TELM



■ SRGC	94.79	91.30	92.73	93.66	93.14	92.73	94.15	91.55
■ TELM	90.34	92.31	84.76	92.71	92.00	88.54	93.10	90.83
■ Press Ganey PX All Hospital DB Mean	89.73	89.84	89.86	89.81	89.85	90.00	89.85	89.58