Yale NewHaven Health Greenwich Hospital

Present: Shelby Smith, BSN, RN, ED Nurse Manager; Chris Davison, MD, ED Director, Amanda Jagodzinski, BSN, RN, Clinical Coordinator, clinical nurse, Veronica Stanton, BSN, RN, charge nurse, clinical nurse, Mark Larobina, Director of Security

Date: August 1, 2019

Subject: Security in ED

Topic Discussion Follow-Up Patient Population in ED Population is changing; S. Smith to monitor patient gunshot wounds/gang related population events x2 past 2 months (new to GH); intoxication/substance abuse increase, potential family members presence interfering with care; altered mental status in general is a challenge Nurse's Safety Nurse's do not feel safe in this S. Smith to monitor events environment, request help moving forward **Escalation of Events** When patient becomes S. Smith to monitor events; M. verbally or physically abusive Larobina it's too late Security Role Security called to ED on an as M. Larobina needed basis; time to arrive can be delayed Crisis De-escalation Team New suggestion by M. Larobina. Trained officers, stationed in ED 24/7; can intervene sooner; provide safe environment M. Larobina to propose CDT Next Steps-Next meeting to M. Kosak, Director of September **Operations**